

VOLUNTEER MENTOR ROLE DESCRIPTION

Role Title: Volunteer Mentor
Locations: Herefordshire, Worcestershire, Shropshire, Telford and Wrekin, Warwickshire

Expenses: All project related expenses will be reimbursed

Responsible to: YSS Volunteer Co-ordinator

All applicants will need to complete and submit an application pack, undergo an enhanced DBS clearance check and undertake volunteer training.

MAIN PURPOSE OF THE ROLE

To provide practical and emotional support to individuals who access YSS services either face to face, virtually from the comfort of your own home or a mixture of both.

MAIN TASKS

- To contact and meet their mentee on a regular basis
- Act as a positive role model
- Where appropriate, to help motivate their mentee to make positive changes in their lives
- Provide information, advice and guidance and practical support around accommodation needs, training and employment, relationships including those related to children and families, finance, debt and benefits
- Work at all times within the relevant YSS operational policies and procedures
- Submit detailed reports of any meetings, phone calls and contacts that have taken place

PERSON SPECIFICATION

YSS recruits volunteers from all walks of life and we do not expect them to have any specific education or formal qualifications. We are looking for volunteers with potential that we can develop as well as those with lived expertise, experience and skills.

- You must be aged 18+
- Have the time, passion, enthusiasm, and willingness to volunteer with YSS for a minimum of 12 months
- Want to support and motivate individuals
- Be a good listener
- Be non-judgemental
- Have basic I.T. skills
- And the most importantwant to make a difference

For more information visit www.yss.org.uk or contact Volunteerrecruitment@yss.org.uk

Established in 1986

Head Office:

Polysec House, Blackpole Trading Estate West, Hindlip Lane, Worcester, WR3 8TJ

Patron: HRH the Princess Royal

YSS is a company limited by guarantee registered in England and Wales under number 4024428 and registered as a Charity number 1081992

Get in touch!

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